

## Damon S. Hacker, MBA

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### Present Position

**President/CEO**  
Vestige Digital Investigations  
Medina, Ohio

### Previous Positions

**Director (Managing Partner)**  
SS&G Technology Consulting LLC  
Solon, Ohio

**President/CEO**  
F1 Ltd, Cleveland, Ohio

**Sr. Business Analyst**  
Medical Life Insurance Company, Cleveland, Ohio

**Systems Manager**  
Case Western Reserve University,  
Auxiliary Services, Cleveland, Ohio

### Experience

#### SS&G Technology Consulting

Responsible for day-to-day and long-term strategic planning of technology consulting business.

Function as part-time **Chief Information Officer (CIO)** for several clients, including parent company, SS&G Financial Services.

Accountable for aligning Information Technology strategy with business objectives of four separate companies.

Oversee projects, practice development and human resource components of external consulting group, SS&G Technology Consulting.

Manage internal IT group, reviewing and prioritizing projects and acting as liaison between partner group and IT Specialists.

Developed, reviewed and implemented operational budgets for SS&G Technology, as well as internal technology component of SS&G Financial Services.

Designed and developed Managed Services platform for small- and mid-size businesses to address their on-going internal IT needs without hiring full-time IT department.

Developed SS&G Technology Consulting's Computer Forensic methodologies and head up that division of the practice.

Developed, recruited staff and directed the infrastructure for a leading technology consulting firm (from 2 to 11 FTE's)

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### **F1 Ltd**

Built service organization & consulting practice from the ground up. Successfully merged practice with large, independent financial service and business management consulting firm.

Responsible for day-to-day and long-term direction of company, human resources and financial management of company.

Obtained state-wide corporate sponsorship from Ohio Society of CPAs, as their preferred IT Solution Partner.

### **Medical Life Insurance Company**

Responsible for overseeing Information Technology needs of five out of eight functional departments within company.

Acted as internal consultant, interfacing with corporate management, functional department management and IT department to provide improved efficiencies, increased communication and better workflow through entire company.

Identified, designed and managed creation of an integrated billing system that provided Medical Life Insurance with an avenue to help lower overall administrative expenses by 3%. In addition to supporting the Self-Administered method of billing, it provided information back to MLI that further improved efficiencies in both the underwriting process and customer service process.

Developed system to automate marketing incentive plan administration. Reducing monthly effort from 60-80 hours per month to less than 1 hour on an on-going basis.

### **CWRU, Auxiliary Services**

Turned around failing department within the university's division that handled day-to-day amenities (Auxiliary Services).

Developed and managed team of 18 FTE's, including recruiting, mentoring, hiring and firing.

Increased annual sales from \$200,000 to \$1,800,000 in three years.

Instituted operating efficiencies and technology solutions to reduce standard job turnaround from 19-21 working days to 3-5 working days and instituted ability to handle emergency jobs immediately.

Opened 3 additional satellite offices of our division to provide service closer to the population using our services.

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### Education

#### Weatherhead School of Management

Master in Business Administration  
Concentration in Information Technology & Marketing  
Cleveland, Ohio

#### Case Western Reserve University

Bachelor of Arts in Chemistry  
Cleveland, Ohio

### Affiliations

High Tech Crime Network  
OSCPA-Technology Committee Chairman

### Publications

#### Authored the following articles

“Computer Forensics More Prevalent Means of Evidence in U.S. Courts”, The Edge, January 2003

“Whodunit? Ask your PC—Computer Forensics Combats Fraud, Complements Litigation”, The Contractor, November/December 2003 issue.

“Internet Fraud: It’s Getting Worse.”, Technology Matters, Spring 2004.

“The Seven Deadly Sins of Implementing Technology”, The Edge, October 2000.

“Factors to Consider when Evaluating Firm Management Software—A Nuts & Bolts Approach”, Ohio Lawyers Weekly, November 1999.

“Fed Up With Spam? Can It With These Smart Strategies”, Technology Matters, Summer 2003.

“Introducing the Technology Continuum: How To Get Up to Speed—and Stay There”, Technology Matters, Summer 2003.

“Look Who’s Talking: XML Promises Standardized Business Systems”, Technology Matters, Summer 2003.

“The Art of the Deal: 4 Steps to Cutting Your Telecom Costs”, Technology Matters, Summer 2003.

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“The Journey is just as important as the destination—How to evaluate software and vendors before you buy”, Technology Matters, Spring 2004.

“From bucks to bytes and back again. 3 ways to evaluate your IT projects”, Technology Matters, Winter 2004.

“Names, not numbers. Improve customer service with a CRM system.”, Technology Matters, Winter 2004.

“Could a blog boost your business visibility?”, Technology Matters, Winter 2004.

### In the News

“Electronic Data Discovery Gains New Ground”, Crain’s Cleveland, February 3, 2003.

“Solon Company Browses for Cyber Crime”, The Solon Times, December 12, 2002.

“1-800-My-Computer’s Crashed”, Inc Technology, 1999, No. 4, p. 26.

“Charge IT”, Inside Business, November, 1999, p. 73.

“The Answer to Your Technical Support Headaches”, Ohio CPA Newsletter, Volume 35, No. 11, p.1.

### **Referenced In**

“The Shifting Sands of the IT Industry”, The Edge (Lattimore, Black, Morgan & Cain ed.), Summer 2002, p.2.

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### Presentations

“Computer Forensics & Electronic Evidence”, OSCP Akron CPE Day, June 24, 2004.

“Computer Forensics & Electronic Evidence”, OSCP Columbus CPE Day, May 19, 2004.

“Cyberdiscovery” for the Cleveland Bar Association’s The Litigation Institute—Hot Topics in Litigation, November 7, 2003.

“Computers & Crime”, Ohio State Bar Association CLE, November 21, 2003.

“Computer Forensics: The Evidence Is Out There”. OSCP Business Valuation & Litigation Services Committee, Cleveland, Ohio. March 22, 2004.

“Computer Forensic Accounting”, Ohio Society of Certified Public Accountants, John Carroll University & the National Association of Black Accountants, Spring Conference, May 22, 2003.

“What To Do If You’re Hacked”, Expert Panel, VigilantMinds, Pittsburgh, PA. May 21, 2003.

“SAS 94 from an IT Professionals Viewpoint”

“Managing Technology in an Advanced Practice”

“Long-Term Care in the New Millenium”

“Finding Funding for your Technology Projects – An Approach for Non-Profits”

“Benefits of Windows 2000”

“The QuickBooks Phenomenon”

“Intensive Course in Medical Record Keeping – An Introduction to Electronic Medical Records”

“An Update on Major Technology Issues Facing the Accountant in Industry”

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### Expert Witness Experience

*The following are court cases where I have been named as an expert and provided either testimony or an Expert Report.*

Apex Electrical Supply Inc v. American Electric Supply LLC, Summit County Court of Common Pleas, CV-2002-12-7500. Testified.

U.S. v. Bucheit International Inc, U.S. District Court, Cleveland, Ohio, 1:02CR004. Testified.

Sciarrino v. Tylinter, et al., U.S. District Court, Cleveland, Ohio, 03-CV-000125. Expert Report.

Stanners v. Al Root, U.S. District Court, Cleveland, Ohio, 1:01CV1269. Expert Report.

*The following are samples of cases that I have been named as an expert, but the case is either pending, has settled outside of court or I have been a consulting expert and have not been disclosed. To protect the privacy of these cases, only generalities have been presented. I can provide further information, within the confines of any privacy issues and non-disclosure agreements, should you deem it necessary to gain further information.*

Law Firm v. Law Firm: This case involved a dispute of the fees charged between the opposing counsel of two parties. Included behind-the-scenes analysis of the time & billing system of the law firm in question and reconciliation to supplied court fee invoices.

Criminal Defense: Alleged hack-in by former employee to employer's system. Analysis included review of log files, network activity and individual's home computer.

Former Employee v. Company: Wrongful termination suit that involved allegations that a document had been created ex-post facto. Analysis included determining document's authenticity.

Employer v. Former Employee: Intellectual property theft and trade secret violation of former employee to new employer. Analysis included search and retrieval of documents and e-mails highlighting the alleged actions.

Former Partner v. Partnership: Contract negotiation dispute. Alleged post-dating of documents. Included analysis of electronic documents to determine authenticity of date/time stamps.

Non-profit Organization: Internal administrative investigation against Accounting Manager to prove/disprove fraudulent transactions.

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Individual v. Life Insurance Company: Case involved review of opposing expert's Expert Report, e-mail and Internet activity.

Benefits Fund/Non-profit Organization: Embezzlement investigation against former Controller of organization. Included analysis of e-mail, documents and the accounting system.

Child Custody/Divorce: Investigation of alleged "inappropriate household" claim from one parent against the other. Included analysis of Internet & e-mail activity of minors.

Medical Clinic v. former partners: Investigation of possible Trade Secret/Intellectual property. Involved analysis of servers and individual workstations, e-mail activity between former partners and other employees within clinic.

Divorce: Investigate e-mail, Internet and network activity to find hidden assets of spouse.

Accountant v. Former Partner: Investigation of claim of "negotiating in bad faith". Involved analysis of e-mail, documents and Internet activity surrounding the former partner's involvement with an outside organization.